



GUAM POWER AUTHORITY

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FOR IMMEDIATE RELEASE

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August 10, 2022

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Prugrâman Ayuda Para I Taotao-ta Energy Credit Program

Monthly Energy Credit Applied to Customer Accounts

(Fadian, Guam) – The Guam Power Authority has credited customer accounts \$100 each for the months of July and August. Public Law 36-106 established the *Prugrâman Ayuda Para I Taotao-ta*, Energy Credit Program, providing \$500 in credit to GPA customers for each active account, disbursed in \$100 increments each month for July through November 2022. The program credits will appear on billing statements printed in August and thereafter.

“I am pleased that the process has run smoothly and our team has worked diligently with the Department of Administration to ensure that the monthly energy credit is applied to all active residential and commercial customers to include master-meter residential accounts”, said John M. Benavente, P.E., General Manager.

GPA has been working and continues to work with property managers for master-meter residential accounts. We appreciate the cooperation of the property management companies ensuring that the certification is received.

“Again, we appreciate customer inquiries concerning, *Prugrâman Ayuda Para I Taotao-ta*,” added Mr. Benavente. “GPA understands the positive relief and impact the \$100 monthly credit for five months will bring to all ratepayers.”

Additional public service announcements concerning program rules and application of credits to accounts will be issued by GPA. These announcements will also be available at guampowerauthority.com and on GPA’s Facebook page (@guampowerauthority). All customers are encouraged to update account contact information at PayGPA.com.

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FREQUENTLY ASKED QUESTIONS

What does Public Law 36-106 provide ratepayers?

Bill 325-36 (COR) is now Public Law 36-106, Prugrãman Ayuda Para I Taotao-ta Energy Credit Program, it provides residential, master-meter residential, and commercial customers with a \$500 credit toward their account, to be disbursed \$100 each month for the months of July, August, September, October and November 2022, and shall only be credited to the current billing of such months.

How soon will GPA apply the \$100 credit to each ratepayer account?

*To ensure accountability and transparency, GPA and DOA have established and continue to refine program rules and guidelines to properly credit ratepayers. Credits are applied beginning early August and aim to include \$100.00 credits for months of July and August for August bills. The credit will apply as long as the customer has an **active** account. The credit will be visible as a line item on each customer's billing statement.*

How will this credit be applied for multi-dwelling units?

*The law states that for master-metered accounts, GPA shall obtain a notarized list of the number of **active** residential utility power sub-accounts under that master meter to ensure the proper application of the credit to the master-metered account. A notification will be sent out to master-metered accounts. Property management companies will have to certify the number of tenants with **active residential accounts** for each monthly billing cycle to get the credit.*

Will I still be eligible for the credit, if I terminate my account any time within the 5 months stated in the public law?

If you terminate anytime within the 5 months, you'll only receive the \$100 credit for the months your account was active.

How will the credits be applied if I am a pre-paid customer?

*For prepaid customers, the credit will be applied each month to **active** prepaid accounts.*

Are Net Metering Customers eligible?

Yes, Net Metering customers are eligible.

What happens if my power bill falls below \$100 in any of the 5 months provided under this program?

The credits will be applied each month, and any credits remaining will roll-over to the following month(s) until exhausted.