

CONTRACT FOR TECHNICAL AND PROFESSIONAL SERVICES

THIS CONTRACT is made and entered into on the 1st day of July 2024, by Xtendly Guam, LLC hereinafter called the CONTRACTOR, and the Guam Power Authority, hereinafter called GPA and the Guam Waterworks Authority, hereinafter called GWA.

GPWA engages the CONTRACTOR to perform professional services for a project known and described as "GPWA Omni Channel Development & Maintenance", GPA-RFP-23-004, hereinafter called the "PROJECT".

RECITALS

WHEREAS, the Guam Power Authority (GPA) and Guam Waterworks Authority (GWA), is a public corporation of the Government of Guam authorized to conduct its own procurement; and

WHEREAS, the GPA and GWA's strategic plan contains initiatives to create a culture based on customer services excellence at the Authorities; and

WHEREAS, GPA and GWA seeks to enter into a contract for support, maintenance, and development with a CONTRACTOR wherein such services can be provided to the Authorities for the benefit of its customers; and

WHEREAS, the services to be rendered are of a special and temporary nature and are determined to be in the best public interest to be performed under contract by technical personnel other than employees in the services of GPWA; and

NOW, THEREFORE, the Guam Power Authority, Guam Waterworks Authority, and the CONTRACTOR for the considerations set forth, agree as follows:

SECTION I - SERVICES OF THE CONTRACTOR

The CONTRACTOR shall perform the following professional services in accordance with the degree of care and skill that a registered professional in Guam would exercise under similar conditions:

- A. The CONTRACTOR shall provide services as described in the detailed scope of work provided in the Scope of work in GPA-RFP-23-004.
- B. The CONTRACTOR has assigned Riza Gonzales as the Project Manager for this Contract. Prior written approval is required in the event the CONTRACTOR needs to change the Project Manager. The CONTRACTOR shall submit the qualifications of the proposed substituted personnel to GPWA for approval.
- C. The CONTRACTOR shall submit all final documents in both hard copy and electronic format. All documents shall be Microsoft Office compatible or in an alternate format approved by GPWA. The software version used shall be compatible to current GPWA standards.

SECTION II - PERIOD OF SERVICE

GPWA and the CONTRACTOR agree this CONTRACT will be effective commencing June 01, 2024 for a one (1) year period of 12 months from the date of award of the contract with an option to extend the contract for three (3) additional one- year periods, subject to the availability of funds, and may, by mutual written agreement, be renewed at the same terms and conditions for additional periods subject to availability of funding.

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MW *JVS*

SECTION III - CONTRACTOR'S COMPENSATION

- A. The total compensation for GPA to CONTRACTOR for services in this CONTRACT will be based on the below plus approved adjustments:

Year	Amount
Year 1	USD \$192,128.00
Year 2	USD \$163,608.00
Year 3	USD \$163,608.00
Year 4	USD \$163,608.00

Assumptions:

1. IVR billing is direct to RingCentral. If billing is through Xtendly, the IVR related fees will increase by up to 30%.

- B. The total compensation for GWA to CONTRACTOR for services in this CONTRACT will be based on the below plus approved adjustments:

Year	Amount
Year 1	USD \$58,804.00
Year 2	USD \$35,988.00
Year 3	USD \$35,988.00
Year 4	USD \$35,988.00

GPA and GWA shall pay the CONTRACTOR using a method mutually agreed upon by each Authority and the CONTRACTOR.

SECTION IV - CONTRACTOR'S STATUS

CONTRACTOR agrees that there shall be no employee benefits occurring from this Agreement, such as:

- A. Insurance coverage provided by GPWA;
- B. Participation in the Government of Guam retirement system;
- C. Accumulation of vacation or sick leave;
- D. There shall be no withholding of taxes by GPWA;
- E. That it is expressly understood and agreed that, in the performance of services under this Agreement, CONTRACTOR and its employees shall at all times act as independent contractors with respect to GPWA, and not as an employee or agent of GPA or GWA. Further, it is expressly understood and agreed by the parties that nothing contained in this Agreement shall be construed to create a joint venture, partnership, association, or other affiliation or like relationship and shall remain that of independent parties to a contractual relationship set forth in this Agreement.

SECTION V – GUAM POWER AUTHORITY'S RESPONSIBILITIES

- A. GPA and GWA shall each designate a Project Manager during the term of this CONTRACT. The Project Manager has the authority to administer this CONTRACT and shall monitor compliance with all terms and conditions stated herein. All requests for information from or a decision by GPA or GWA on any aspect of the work shall be directed to the Project Manager.
- B. GPWA shall review submittals by the CONTRACTOR and provide prompt responses to questions and rendering of decisions pertaining thereto, to minimize delays in the progress of the CONTRACTOR'S work. GPWA will keep the CONTRACTOR advised concerning the progress of GPWA's review of the work. The CONTRACTOR agrees that GPWA's inspection, review, acceptance or approval of CONTRACTOR'S work shall not relieve CONTRACTOR'S responsibility for errors or omissions of the CONTRACTOR or its sub-CONTRACTOR(s).

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SECTION VI - INVOICING AND PAYMENT TERMS & CONDITIONS

All Invoices shall include supporting documents (i.e. timesheets, shipping invoices, consumable listings). All supporting documents must be reviewed and approved by GPWA Project Manager prior to invoice submittal for charges. All invoices will be paid NET 30 Days from date invoice is received at the GPWA Accounting Department. Payment shall be made using a method mutually agreed upon by the GPWA and the CONTRACTOR.

SECTION VII - TERMINATION

GPA and GWA, at its sole discretion, may terminate this CONTRACT for convenience or abandon any portion of the Project for which services have not been performed by the CONTRACTOR, upon thirty (30) days written notice delivered to CONTRACTOR personally, via email, or by certified mail at the address provided.

Immediately after receiving such notice, the CONTRACTOR shall discontinue advancing the services under this CONTRACT and proceed to close said operations under this CONTRACT. The CONTRACTOR shall appraise the services it has completed and submit an appraisal to GPWA for evaluation. GPWA shall have the right to inspect the CONTRACTOR'S work to appraise the services completed.

In the event of such termination or abandonment, the CONTRACTOR shall be paid for services performed prior to receipt of said notice of termination including reimbursable expenses then incurred.

GPWA shall make final payment within thirty (30) days after the CONTRACTOR has delivered the last of the partially completed items and the final fee has been agreed upon.

In the event this CONTRACT is terminated, GPWA shall have the option of completing the work, or entering into a CONTRACT with another party for the completion of the work according to the provisions and agreements herein.

SECTION VIII - CHANGES

GPWA may at any time, by written order, make any changes or deletions in the services to be performed hereunder. If such changes or deletions cause an increase or decrease in the cost of doing work under this Agreement, or in the time required for this performance, an equitable adjustment shall be made as agreed to by the parties and the Agreement shall be modified in writing accordingly.

SECTION IX - ASSIGNMENT OF AGREEMENT

CONTRACTOR may not assign this Agreement, or any sum becoming due to under the provisions of this Agreement, without the prior written consent of GPWA.

SECTION X - FORCE MAJEURE

Neither party shall be liable for any delay in meeting or failure to meet its obligations under this Agreement due to a force majeure.

SECTION XI - TAXES

OFFEROR shall be liable for Guam Gross Receipt Taxes and all other applicable taxes and duties. GPWA shall have no tax liability under this contract. Specific information on taxes may be obtained from the Director of the Guam Department of Revenue and Taxation. GPA and GWA are government agencies exempted from ALL government taxes as stipulated in the Guam Code Annotated.

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SECTION XII – NOTICES

Any notice, demand or other document required or permitted to be delivered hereunder shall be in writing and may be delivered personally (not to include facsimile transmission) or shall be deemed to be delivered when received postage prepaid, registered or certified mail, return receipt requested, addressed to the parties at their respective address as specified herein:

XTENDLY Guam, LLC
TO: Dennis Velasco / Cindy Urbano
COPY: Civic Prime Bldg., Unit 603, Civic Drive
EMAIL: Filinvest City, Alabang, Muntinlupa,
178 Metro Manila, Philippines
email:dennis@xtendly.com

TO: Guam Power Authority
P.O. Box 2977
ATTN: Hagatna, Guam 96932-2977
EMAIL: John M. Benavente, P.E. General Manager
jbenavente@gpagwa.com

or
The Guam Waterworks Authority
Gloria B. Nelson Public Service Bldg.
688 Route 15, Mangilao GU 96913
Miguel C. Bordallo, P.E. General Manager
mcboardallo@guamwaterworks.org.

SECTION XIII – GOVERNING LAW

The validity of this Agreement and any of its terms or provisions, as well as the rights and duties of the parties to this Agreement, shall be governed by the laws of Guam.

SECTION XIV - SUPPLEMENTAL CONTRACT PROVISIONS

The supplemental contract provisions to this CONTRACT are attached hereto and incorporated herein by reference as if fully set forth.

SECTION XV – INDEMNIFICATION

The CONTRACTOR shall indemnify and hold GPA and GWA harmless from any claim, liability or product liability, loss, damage, demand, cause of action or suit, expense or reasonable fee of legal counsel arising out of or in connection with the goods or services the CONTRACTOR provides.

SECTION XVI – DISPUTES

All controversies between GPA and GWA and the CONTRACTOR which arise under, or are by virtue of this CONTRACT and which are not resolved by mutual agreement shall be resolved under Guam Procurement Law and the Government Claims Act, and pursuant to the laws of Guam.

SECTION XVII – RELEASE OF INFORMATION

The CONTRACTOR shall not release any information, including the contract price; concerning this project or any part thereof in any form, including advertising, news releases, or professional articles, without written permission from GPWA.

SECTION XVIII – INSURANCE

The CONTRACTOR shall not commence work under this CONTRACT until he has obtained reasonable insurance for Auto Liability and Worker's Compensation and Employer's Liability up to the statutory limits. The CONTRACTOR shall maintain all insurance required during the course of the work.

IN WITNESS WHEREOF, the parties hereto have executed this CONTRACT on the 1st day of July, 2024. The CONTRACTOR warrants that the person who is signing this CONTRACT on behalf of the CONTRACTOR is authorized to do so and to execute all other documents necessary to carry out the terms of this CONTRACT.

[Handwritten signature]

[Handwritten signature]



Offeror Dennis Velasco
Title CEO
Company Name Xtendly
Federal I.D. No. 66-0895572

GUAM POWER AUTHORITY



JOHN M. BENAVENTE, P.E.
GENERAL MANAGER
GUAM POWER AUTHORITY

7/17/2024

DATE

GUAM WATERWORKS AUTHORITY



MIGUEL C. BORDALLO, P.E.
GENERAL MANAGER
GUAM WATERWORKS AUTHORITY

7/17/2024

DATE

APPROVED AS TO FORM:



MARIANNE WOŁOSCHUK
STAFF ATTORNEY
GUAM POWER AUTHORITY

7/15/2024

DATE

APPROVED AS TO FORM:



THERESA V. ROJAS
STAFF ATTORNEY
GUAM WATERWORKS AUTHORITY

7/16/2024

DATE