

**RECEIVED**

By Arlene Quifunas at 1:50 pm, Nov 01, 2022



# GUAM POWER AUTHORITY

ATURIDÂT ILEKTRESEDÂT GUÅHAN  
P.O.BOX 2977 • HAGÂTÑA, GUAM U.S.A. 96932-2977

## FAX TRANSMITTAL COVER LETTER

**DATE:** 11/01/2022

**ATTENTION:** GTA


**Tel:** 644-0100

**Fax:** 644-0103

**P.O:** 31041

**Note:** PLEASE SIGN EACH PAGE OF PURCHASE ORDER, to include Cover Letter & RETURN AS SOON AS POSSIBLE @ (671) 648-3165 OR VIA EMAIL. Should your company require an ORIGINAL COPY by postal, kindly inform our office.

=====

Received By: (Signature) 

Print Name: Kelsey Chargualaf

Date: 11/1/2022

Si Yu'us Ma'ase.

**Confidentiality Notice:** The information in this facsimile is intended for the named recipients ONLY. It may contain instructions requiring the immediate attention of the addressee. If you receive this facsimile in error, or if there is a transmission error, please notify us immediately

Number of pages: 06

**Sent by:** Arlene Quifunas  
Procurement Office 648-3045

SHIP TO: RECEIVING SECTION:  GUAM POWER AUTHORITY P.O. BOX 2977 HAGATNA, GUAM 96932 TELEPHONE: (671) 648-3054/55		<b>PURCHASE ORDER</b>   <b>GUAM POWER AUTHORITY</b> ATURIDÂT ILEKTRESEDÂT GUÅHAN P.O. Box 2977 Hagatna, Guam 96932		THIS PURCHASE ORDER NUMBER  <b>31041</b>  MUST APPEAR ON ALL INVOICES. PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE, ETC.	
PSCC-Administration		TELEPHONE: (671) 648-3054/5 FAX: (671) 648-3165		PO DATE 10/6/2022	JOB ORDER NO./OBJ 59200.570000.39
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Vendor Number: **5122568**

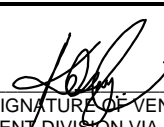

GTA TELEGUAM HOLDINGS  
PO BOX 9008  
TAMUNING, GUAM 96931

TEL: (671) 644-0100  
FAX: (671) 644-0103  
EMAIL: kechargualaf@gta.net  
jcrossario@gta.net  
vteria@gta.net

AUTHORITY: 3112  
INVITATION NO.:  
CONTRACT NO.:  
TIME FOR DELIVERY:  
COMPLETION:  
EXPIRATION: 09/30/2023  
DISCOUNT TERMS:  
REQUISITION NO: 36876 OR

**COPY**

NO.	DESCRIPTION / SUPPLIER ITEM	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	Local Telephone Calls		L		\$9,675.84
<p>To provide the Guam Power Authority, with Monthly Recurring Charges on Local Calls and Lease of Equipment at Various GPA Facilities. Commencement shall be October 01, 2022 and expires September 30, 2023.</p> <p>Service Quote Account No.: 110932456</p> <p>MONTLY RECURRING CHARGES SERVICE/PRODUCT: Multiline: 671-565-1818 Price: \$17.10 Unit Qty: 1 Subtotal: \$17.10</p> <p>Single Line: 671-647-8268 Price: \$22.00 Unit Qty: 1 Subtotal: \$22.00</p> <p>MultiLine: 671-477-9298, 671-565-9871, 671-632-6884, 671-646-4625, 671-475-6399, 671-653-5293, 671-477-5720, 671-477-5327 Price: \$36.00 Unit Qty: 8 Subtotal: \$288.00</p> <p>IW Simple Maintenance: 477-5327 Price: \$3.12 Unit Qty: 1 Subtotal: \$3.12</p>					
Page 1 of 5					

INSTRUCTIONS TO VENDOR:		<b>TOTAL</b>	<< DO NOT FILL THIS ORDER IF YOUR TOTAL COST EXCEEDS THIS TOTAL
SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO GUAM POWER AUTHORITY, PO BOX 2977 HAGATNA, GUAM 96932			
PAYMENT UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION			
ACKNOWLEDGED BY:  DATE: 11/1/2022 RETURN TO PROCUREMENT DIVISION VIA FACSIMILE AT (671) 648-3165		SIGNATURE:  BEATRICE P. LIMTIACO, General Manager (A) Date 10/31/2022 Delegated Authority	

SHIP TO: RECEIVING SECTION:  GUAM POWER AUTHORITY P.O. BOX 2977 HAGATNA, GUAM 96932 TELEPHONE: (671) 648-3054/55		<b>PURCHASE ORDER</b>   <b>GUAM POWER AUTHORITY</b> ATURIDÁT ILEKTRESEDÁT GUÅHAN P.O. Box 2977 Hagatna, Guam 96932		THIS PURCHASE ORDER NUMBER  <b>31041</b>  MUST APPEAR ON ALL INVOICES. PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE, ETC.	
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Vendor Number: **5122568**

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PO BOX 9008  
TAMUNING, GUAM 96931

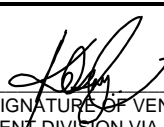

TEL: (671) 644-0100  
FAX: (671) 644-0103  
EMAIL: kechargualaf@gta.net  
jcrossario@gta.net  
vteria@gta.net

AUTHORITY: 3112  
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NO.	DESCRIPTION / SUPPLIER ITEM	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	Caller ID: 653-5293, 477-5720, 477-5327 Price: \$4.16 Unit Qty: 3 Subtotal: \$12.48				
	Multi-Line Directory Non-Published: 477-5720 Price: \$2.60 Unit Qty: 1 Subtotal: \$2.60				
	Rotary Hunt Line: 647-1796, 647-6008, 647-6021 Price: \$40.56 Unit Qty: 3 Subtotal: \$121.68				
	Safety Link: 475-6399 Price: \$3.12 Unit Qty: 1 Subtotal: \$3.12				
	SoHo 6-Calling Features: 477-5327 Price: \$7.28 Unit Qty: 1 Subtotal: \$7.28				
	MultiLine-Estimated Surcharge: Price: \$17.23 Unit Qty: 13 Subtotal: \$223.99				

Page 2 of 5

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SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO GUAM POWER AUTHORITY, PO BOX 2977 HAGATNA, GUAM 96932			
PAYMENT UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION			
ACKNOWLEDGED BY:  DATE: 11/1/2022 SIGNATURE OF VENDOR RETURN TO PROCUREMENT DIVISION VIA FACSIMILE AT (671) 648-3165		SIGNATURE:  BEATRICE P. LIMTIACO, General Manager (A) Date Delegated Authority 10/31/2022	

SHIP TO: RECEIVING SECTION:  GUAM POWER AUTHORITY P.O. BOX 2977 HAGATNA, GUAM 96932 TELEPHONE: (671) 648-3054/55		<b>PURCHASE ORDER</b>		THIS PURCHASE ORDER NUMBER  <b>31041</b>	
PSCC-Administration		 <b>GUAM POWER AUTHORITY</b> ATURIDÁT ILEKTRESEDÁT GUÅHAN P.O. Box 2977 Hagatna, Guam 96932  TELEPHONE: (671) 648-3054/5 FAX: (671) 648-3165		MUST APPEAR ON ALL INVOICES. PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE, ETC.	
SSTAINATON				PO DATE 10/6/2022	JOB ORDER NO./OBJ 59200.570000.39

**VENDOR**

Vendor Number: **5122568**

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TAMUNING, GUAM 96931

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FAX: (671) 644-0103  
EMAIL: kechargualaf@gta.net  
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vteria@gta.net

AUTHORITY: 3112

INVITATION NO.:

CONTRACT NO.:

TIME FOR DELIVERY:

COMPLETION:

EXPIRATION: 09/30/2023

DISCOUNT TERMS:

REQUISITION NO: 36876 OR

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NO.	DESCRIPTION / SUPPLIER ITEM	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	Internet 5: DATA ONLY DN: 646-2194/UN: gpal Price: \$96.45 Unit Qty: 1 Subtotal: \$96.45				
	Data Only Surcharge: Price: \$8.50 Unit Qty: 1 Subtotal: \$8.50				
	Monthly Recurring Charge: \$806.32 Annual Total: \$9,675.84				
	GPA Point of Contact: Virgil Sana at Tel. No.: 671-475-5317 Email: vsana@gpagwa.com				
	RESTRICTION AGAINST SEX OFFENDERS: 5 GCA Section 5253, enacted by P.L 28-24 and amended by P.L. 28-98:  The service provider warrants that no person in its employment who has been convicted of a sex offense under the provisions of Chapter 25 of Title 9 of the Guam Code Annotated, or of an offense defined in Article 2 of Chapter 28 of Title 9 of the Guam Code Annotated, or who has been convicted of an offense with the same elements as heretofore defined in any other jurisdiction, or who is listed on the Sex Offender Registry shall provide services on behalf of the service provider while on government of Guam property, with the exception of public highways. If any employee of the service provider is providing services on government				

Page 3 of 5

**INSTRUCTIONS TO VENDOR:**


SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO GUAM POWER AUTHORITY,  
PO BOX 2977 HAGATNA, GUAM 96932

PAYMENT UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION

**TOTAL**

<< DO NOT FILL THIS ORDER  
IF YOUR TOTAL COST  
EXCEEDS THIS TOTAL

ACKNOWLEDGED BY:  DATE: 11/1/2022  
SIGNATURE OF VENDOR  
RETURN TO PROCUREMENT DIVISION VIA FACSIMILE AT (671) 648-3165

SIGNATURE:   
BEATRICE P. LIMTIACO, General Manager (A) Date 10/31/2022  
Delegated Authority

SHIP TO: RECEIVING SECTION:  GUAM POWER AUTHORITY P.O. BOX 2977 HAGATNA, GUAM 96932 TELEPHONE: (671) 648-3054/55		<b>PURCHASE ORDER</b>   <b>GUAM POWER AUTHORITY</b> ATURIDÅT ILEKTRESEDÅT GUÅHAN P.O. Box 2977 Hagatna, Guam 96932		THIS PURCHASE ORDER NUMBER  <b>31041</b>  MUST APPEAR ON ALL INVOICES. PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE, ETC.	
PSCC-Administration		TELEPHONE: (671) 648-3054/5 FAX: (671) 648-3165		PO DATE 10/6/2022	JOB ORDER NO./OBJ 59200.570000.39
SSTAINATON					

**VENDOR**

Vendor Number: **5122568**

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EMAIL: kechargualaf@gta.net  
jcrossario@gta.net  
vteria@gta.net

AUTHORITY: 3112

INVITATION NO.:

CONTRACT NO.:

TIME FOR DELIVERY:

COMPLETION:

EXPIRATION: 09/30/2023

DISCOUNT TERMS:

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NO.	DESCRIPTION / SUPPLIER ITEM	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	<p>property and is convicted subsequent to an award of a contract, then the service provider warrants that it will notify the Government of the conviction within twenty-four (24) hours of the conviction, and will remove immediately such convicted person from providing services on government property. If the service provider is found to be in violation of any of the provisions of this paragraph, then the Government will give notice to the service provider to take corrective action. The service provider shall take corrective action within twenty-four (24) hours of notice from the Government, and the service provider shall notify the Government when action has been taken. If the service provider fails to take corrective steps within twenty-four (24) hours of notice from the Government, then the Government in its sole discretion may suspend temporarily any contract for services until corrective action has been taken.</p>				


- NOTE TO VENDOR:
1. Delivery is no later than the date indicate above.
  2. All late deliveries and acceptance are subject to the Liquidated Damages Clause in Section 6-101.09.01 of the Guam Procurement Regulations.
  3. All Requests for Delivery Extensions will be closely scrutinized as all items/services are crucial to new customer installation, maintenance, and on-going projects.
  4. NOTE: Not withstanding the fact that this contract was written by one (1) party, it will be construed that it was written by two (2) parties.

Page 4 of 5

INSTRUCTIONS TO VENDOR:  SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO GUAM POWER AUTHORITY, PO BOX 2977 HAGATNA, GUAM 96932  PAYMENT UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION		<< DO NOT FILL THIS ORDER IF YOUR TOTAL COST EXCEEDS THIS TOTAL
	<b>TOTAL</b>	

ACKNOWLEDGED BY:  DATE: 11/1/2022

SIGNATURE OF VENDOR  
RETURN TO PROCUREMENT DIVISION VIA FACSIMILE AT (671) 648-3165

SIGNATURE:  10/31/2022

BEATRICE P. LIMTIACO, General Manager (A) Date  
Delegated Authority

SHIP TO: RECEIVING SECTION:  GUAM POWER AUTHORITY P.O. BOX 2977 HAGATNA, GUAM 96932 TELEPHONE: (671) 648-3054/55		<b>PURCHASE ORDER</b>   <b>GUAM POWER AUTHORITY</b> ATURIDÁT ILEKTRESEDÁT GUÅHAN P.O. Box 2977 Hagatna, Guam 96932		THIS PURCHASE ORDER NUMBER  <b>31041</b>  MUST APPEAR ON ALL INVOICES. PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE, ETC.	
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NO.	DESCRIPTION / SUPPLIER ITEM	QUANTITY	UNIT	UNIT PRICE	AMOUNT
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PAYMENT TERMS:  
NET THIRTY (30) DAYS after receipt of ORIGINAL invoice  
for goods received and/or services rendered.

REVIEWED BY:  10/31/2022  
JAMIE LYNN C. PANGELINAN Date  
Supply Management Administrator

Page 5 of 5

INSTRUCTIONS TO VENDOR:  SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO GUAM POWER AUTHORITY, PO BOX 2977 HAGATNA, GUAM 96932  PAYMENT UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION		\$9,675.84	<< DO NOT FILL THIS ORDER IF YOUR TOTAL COST EXCEEDS THIS TOTAL
		<b>TOTAL</b>	
ACKNOWLEDGED BY:  DATE: 11/1/2022 SIGNATURE OF VENDOR RETURN TO PROCUREMENT DIVISION VIA FACSIMILE AT (671) 648-3165		SIGNATURE:  10/31/2022 BEATRICE P. LIMTIACO, General Manager (A) Date Delegated Authority	



## FY'23 Renewal

Hafa Adai GUAM POWER AUTHORITY MAIN,

This letter is a contract renewal letter. It is to bring in your kind attention that your contract is being renewed from 10/1/2022 to 9/30/2023. This letter serves the purpose of making you aware of the fact that this contract is continuous at the moment and has not been terminated from both sides. If you want to terminate the contract or require any changes. You may contact us before the expiration date of your contract, if it will be renewed then we won't be able to terminate.

We are extremely grateful for your patronage. All the terms and conditions are attached with this letter. Kindly read all the information carefully. If you require any alterations in the contract, please let me know about it in the separate letter. I will be happy to help.

Yours Truly,  
Valerie Teria  
Account Executive - Government Markets  
Wireless: 671-488-8257  
Email: vteria@gta.net

- ☒ I have received the attached FY'23 GTA Government Renewal Packet and we agree to Renew Services for FY'23
- Without any changes to the account
  - With the following changes \_\_\_\_\_

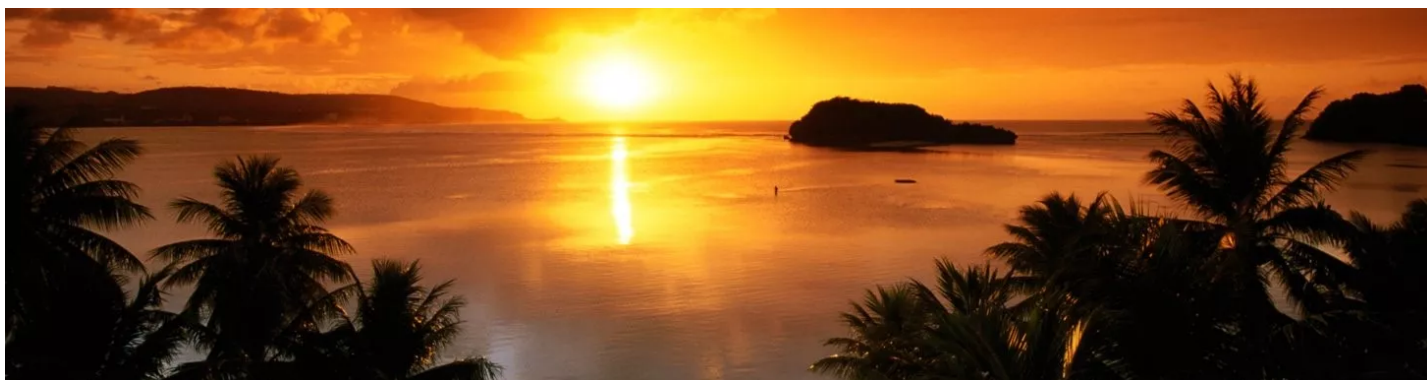
- ☐ I have received the attached FY'23 GTA Government Renewal Packet and we will not be renewing services, please terminate our account effective \_\_\_\_\_.

- ☐ I have received the attached FY'23 GTA Government Package however a decision will be made by or before September 30, 2022, we will inform GTA of our Decision.

/B. Limtiaco, Acting GM for  
Name: John M. Benavente, P.E.  
General Manager

Signature: 

Date: 10/31/2022





## SERVICE ORDER

Mrs. Valerie Teria

Email: vteria@gta.net

Wireless: 671-488-8257

Fax: 671-644-0010

### CUSTOMER INFORMATION

#### GUAM POWER AUTHORITY MAIN

Mr. Virgil Sana

PO BOX 2977 HAGATNA GU 96932-2977

671-475-5317

Email: vsana@gpagwa.com

### GTA INFORMATION

#### Teleguam Holdings, LLC dba GTA

624 N. Marine Corps Dr. Tamuning, Guam 96913-4401 USA

Fax: 671-644-0010

Unique Entity ID: P4JQV9LAQ1N5

CAGE: 32ZW9

### MONTHLY RECURRING CHARGES

SERVICE/PRODUCT	PRICE	QTY	SUBTOTAL
MultiLine 671-565-1818	\$17.10	1	\$17.10
Single Line 671-647-8268	\$22.00	1	\$22.00
MultiLine 671-477-9298, 671-565-9871, 671-632-6884, 671-646-4625, 671-475-6399, 671-653-5293, 671-477-5720, 671-477-5327	\$36.00	8	\$288.00
IW Simple Maintenance 477-5327	\$3.12	1	\$3.12
Caller ID 653-5293 477-5720 477-5327	\$4.16	3	\$12.48
Multi-Line Directory Non-Published 477-5720	\$2.60	1	\$2.60
Rotary Hunt Line 647-1796 647-6008 647-6021	\$40.56	3	\$121.68
Safety Link 475-6399	\$3.12	1	\$3.12
SoHo 6-Calling Features 477-5327	\$7.28	1	\$7.28
MultiLine - Estimated Surcharge	\$17.23	13	\$223.99
Internet 5 DATA ONLY DN: 646-2194 / UN: gpa1	\$96.45	1	\$96.45
Data Only Surcharge	\$8.50	1	\$8.50
			<b>\$806.32</b>

**Total**

**\$806.32**



## TERM AGREEMENT

**Contract Term (months): 12 Months**

For more information about our Terms & Conditions, please visit <https://www.gta.net/terms-and-conditions/>

## CUSTOMER ACCEPTANCE

This proposal is valid for 60 days after the date issued. Customer has carefully read and understands GTA's Terms Of Use for all services ordered. For more information about our Terms of Use or Policies, visit <https://www.gta.net/terms-and-conditions/>

By Signing This Agreement: (1) You acknowledge that you are authorized to act as an agent for your company, corporation, partnership, or other business entity. (2) You have read, understood and agreed to be bound by this Agreement. (3) GTA will provide the Services as indicated in the Service Offer to you for the period stipulated relevant to the Services ordered. If you cancel this order at any time prior to the expiration of the initial term, you may be charged a termination fee, relevant to the Services ordered.

IN WITNESS WHEREOF, the Parties have executed this agreement on the date indicated below:

Company: GUAM POWER AUTHORITY MAIN

/B. Limtiaco, Acting GM for  
By: Mr. John M. Benavente, P.E.

Title: General Manager

Date: 10/31/2022

Signature: 



624 North Marine Corps Drive  
Tamuning, Guam 96913

## CPNI/AUTHORIZATION FORM

Account Number : 110932456

Business Name: GUAM POWER AUTHORITY MAIN

Designated below are Authorized Users on this account

	<u>Name</u>	<u>Position/Title</u>	<u>Contact No. &amp; Email</u>	<b>ADD</b>	<b>REMOVE</b>	<b>Account Inquiry Only</b>	<b>Purchase Equipment</b>	<b>Service changes</b>
1	Virgil Sana	Coms. Tech. Supv.	671-475-5317 vsana@gpagwa.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2	Alvin Pangelinan	Comms. Tech. Ldr.	671-175-5291 apangelinan@gpagwa.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3	Romel Solis	Coms. Tech. II	671-475-5297 rsolis@gpagwa.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Authorized User(s) designated above will have access to the account information. Authorized User(s) will have the ability to make changes to the account to include adding and terminating services. Any changes made by an Authorized User(s) to the account are binding and such changes may result in additional fees or charges. Authorized Changes may require an agreement to a new minimum term and/or new terms and conditions. GTA shall not be liable or responsible for any release of the account information by any Authorized User(s) and expressly agree to release and hold GTA, its employees, staff and management completely harmless from any such release.

Signature: FC Santos

Print Name: FC Santos

Title: Manager, PSCC

Date: 10/26/2022



624 North Marine Corps Drive  
Tamuning, Guam 96913

CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) MARKETING GTA PRODUCTS - OPT OUT

By signing below, I acknowledge that I have read and understand GTA's CPNI POLICY and hereby OPT-OUT of GTA's Internal Use of my CPNI for the marketing of products and services to me.

I understand that my decision to permit or restrict the use of CPNI will remain in effect until I decide to change it, which I can do at any time without charge. I further understand that restricting use of the account CPNI will not effect the provisioning of any GTA products or services which I currently subscribe, nor will it eliminate other types of marketing unrelated to account CPNI.

OPT OUT ☒

OPT IN ☐

Signature: FC Santos

Name: \_\_\_\_\_

Title: Manager, PSCC

Date: \_\_\_\_\_

Email: fcsantos@gpagwa.com

Contact No.: \_\_\_\_\_

## AUTOPAY FORM

Make this your last check! Please indicate if this application ☐ NEW ☐ UPDATE ☐ TERMINATION OF AUTOPAY  
Please select AutoPay Option and sign below.

### CARD TYPE:

- ☐ **Credit Card AutoPay** - Your card will be charged for your balance due every month. This is not for one-time payments. Please ensure card expiration dates are up to date.
- ☐ **Non-Recurring Charge** - Your card will be kept in the system electronically. Any default on the agreement for services rendered by GTA authorizes GTA to charge the credit card specified below for the outstanding balance and associated fees to collect amount due.

☐ MASTERCARD ☐ VISA ☐ AMERICAN EXPRESS

☐ DISCOVERCARD ☐ WAWF ☐ PO PURCHASE ORDER

☐ GPC GOVERNMENT PURCHASE CARD ☐ OTHER

CARD NO. or WAWF NO.

\_\_\_\_\_

EXP DATE \_\_\_\_ / \_\_\_\_ CVV \_\_\_\_\_

List name as it appears on your credit card:

\_\_\_\_\_

- ☐ **Direct Debit AutoPay:** The balance will be withdrawn directly from your bank account each month via Direct Debit. Please ensure your bank is a participant in the Automated Clearing House Program.

- ☐ **Checking:** Please include a separate original pre-printed VOIDED check with this return portion for this option

- ☐ **Savings:** \_\_\_\_\_ Routing No. \_\_\_\_\_  
BANK NAME / Account Holder's Name / Bank Acct No.

### Billing Address:

\_\_\_\_\_

\_\_\_\_\_

City

State

Zip Code

### NAME ON ACCOUNT:

GTA Tel# / Account#

### FOR INTERNAL USE ONLY

CSR/Badge #

Date:

By signing below, I authorize GTA or its financial institution to process the indicated selections. I agree to contact GTA at least seven (7) days before the due date with any concerns to allow time for corrections.

Rejected Transactions will be charged \$26.00 for all returned or denied checks/credit cards.

Select one: ☐ 5th ☐ 20th

Starting Month: \_\_\_\_\_

Signature: \_\_\_\_\_

## WHO TO CONTACT WHEN YOUR SERVICES ARE INSTALLED & NEED ASSISTANCE

DEPARTMENT	NEED ASSISTANCE WITH...	AVAILABILITY	PHONE NUMBER	E-MAIL
Business Support	Changes to services/account, Billing Inquiries, Report Trouble	Monday thru Friday  8AM-5PM	671-644-1000	support@gta.net
Customer Care	After hours	24x7x365	671-644-4482	ask@gta.net

## WHY YOU SHOULD DO BUSINESS WITH GTA



### OPERATIONS

- We invest in our people of the island, providing 475+ employees a great place to work.
- We are a locally managed, 100% U.S. company. We are accessible and active in our community because this is our home.

### WIRELESS

- We provide the latest and greatest devices to include brands like Apple, Samsung, CAT, Alcatel and BEC.
- We are the first authorized Apple reseller on the island.
- We work with carrier grade vendors such as Ericsson to ensure we give you the best experience on our network and provide coverage throughout the island.
- We provide you with the unlimited data experience, to ensure your business stays connected to you and your customers.

### DIGITAL TV

- We work hard to give you the best and most High-Definition channels.
- We give your business affordable price plans to choose from.
- We work together to keep both your customers and you with the most entertainment and quality on island.

### INTERNET

- We continue to invest more into our Fiber facilities, keeping 250+ miles of Fiber protected and underground.
- We identify many ways to improve our network to ensure resiliency and diversity.
- We give you the fastest upload speeds available on island.
- We extend further into your business to ensure areas are fully connected to the internet.

### MANAGED SERVICES

- We work with vendors like Fortinet, Ruckus, Ubiquiti, BEC and Polycom to give you the latest and greatest hardware to support your business.
- We have the resources to support your business by utilizing our expertise for software, content and much more.
- We continuously expand our product portfolio to meet the needs of our customers that no other telco provider on island can provide.
- We offer you a secured ecosystem to safeguard your digital infrastructure and achieve network agility for your digital communications.